How do I close a rejected PSW application?

For Tier 1 Administrators

Refer to the following materials, if required:

- How do I navigate the Dashboard?
- How do I navigate the Applicant/Member forms page?
- How do I navigate the Applicant/Member profile page?



You cannot proceed to this step until a Tier 2 Approval Form has been completed. Any change to the Registry Viewing Status will have a direct impact on the public and employer views of the Registry. Please proceed with caution.

Last Updated: February 2018

STEP 1

Click on the "DASHBOARD" (1) tab.

STEP 2

Generate a Dashboard Report (2A).

Type "Rejected" in the search field at the bottom of the "Application Status" (2B) column.

If the search generates results, this indicates that there are rejected PSW applications to close.

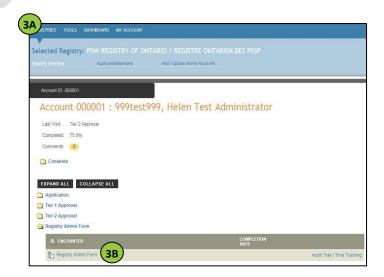
Click on the Registrant ID for the PSW who requires rejection to go to the **Applicant/Member** forms **(3A)** page.





STEP 3

Click on the Registry Admin Form folder to access the "Registry Admin Form" (3B).





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STEP 4

Click the "CREATE PROFILE" (4B) button within the Registry Admin Form (4A) page.





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Upload supporting documents, if required. For more information, please refer to "How to upload files?"

STEP 5

A pop-up will appear. (5A)

Search for the applicant in the search field (5B) by their **Account ID** and click on their **Account ID** (5C) once the correct account has appeared.



STEP 6

A second pop-up will appear. Click the "OK" (6) button.



STEP 7

If you have to make changes to the profile, but are unable complete it, you can click the "SAVE" (7A) button and return to complete the form at a later time.

If you have finished completing the **Registry Admin Form**, click the "**SUBMIT**" **(7B)** button.





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STEP 8

Go to their Applicant/Member profile (8A) page.

Click the "EDIT" (8B) button.

Click the "Registry Viewing Status" (8C) dropdown to change the status, as required.

STEP 9

Click the "SUBMIT" (8D) button once the "Registry Viewing Status" has been changed.





Comply with the PSW Registry Office policies regarding Registry Viewing Statuses.



The "SUBMIT" (8D) button in the Applicant/Member profile page will become green after you have clicked the "EDIT" (8B) button.



Last Updated: February 2018

Changes to the **Registry Viewing Status** on this page will be reflected in the **Dashboard Report**.